



ROYAL DUTCH SHELL PLC

UNAUDITED FINANCIAL STATEMENTS AND OPERATING INFORMATION

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CONSOLIDATED STATEMENT OF INCOME

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\$ million	2008	2009	2010	2011 ²	Q1 2012 ²	Q2 2012 ²	Q3 2012 ²	Q4 2012 ²	2012 ²	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Revenue	458,361	278,188	368,056	470,171	119,920	117,068	112,118	118,047	467,153	112,810	112,669	116,513	109,243	451,235
Share of profit of joint ventures and associates	7,446	4,976	5,953	8,737	2,940	1,514	2,367	2,127	8,948	2,303	1,433	1,515	2,024	7,275
Interest and other income ¹	5,133	1,965	4,143	5,581	914	1,304	944	2,437	5,599	401	246	230	212	1,089
Total revenue and other income	470,940	285,129	378,152	484,489	123,774	119,886	115,429	122,611	481,700	115,514	114,348	118,258	111,479	459,599
Purchases	359,587	203,075	283,176	370,044	94,069	95,041	87,265	93,350	369,725	86,603	88,901	91,842	85,853	353,199
Production and manufacturing expenses	25,565	25,301	24,458	26,553	6,038	6,366	6,492	7,319	26,215	6,458	7,000	7,416	7,512	28,386
Selling, distribution and administrative expenses	16,906	17,430	15,528	14,359	3,659	3,432	3,676	3,698	14,465	3,587	3,661	3,566	3,861	14,675
Research and development	1,230	1,125	1,019	1,123	294	287	310	416	1,307	294	305	291	428	1,318
Exploration	1,995	2,178	2,036	2,266	362	862	713	1,167	3,104	648	1,228	1,636	1,766	5,278
Depreciation, depletion and amortisation	13,656	14,458	15,595	13,228	3,402	3,503	3,875	3,835	14,615	4,225	7,502	4,153	5,629	21,509
Interest expense	1,181	542	996	1,373	552	411	415	379	1,757	401	379	392	470	1,642
Income before taxation	50,820	21,020	35,344	55,543	15,398	9,984	12,683	12,447	50,512	13,298	5,372	8,962	5,960	33,592
Taxation	24,344	8,302	14,870	24,450	6,546	5,896	5,419	5,691	23,552	5,072	3,631	4,225	4,138	17,066
Income for the period	26,476	12,718	20,474	31,093	8,852	4,088	7,264	6,756	26,960	8,226	1,741	4,737	1,822	16,526
Income attributable to non-controlling interest	199	200	347	267	115	5	100	28	248	50	4	60	41	155
Income attributable to Royal Dutch Shell plc shareholders	26,277	12,518	20,127	30,826	8,737	4,083	7,164	6,728	26,712	8,176	1,737	4,677	1,781	16,371
CCS adjustment for Downstream	5,089	(2,714)	(1,484)	(2,293)	(1,060)	1,901	(1,012)	623	452	(225)	657	(429)	371	374
CCS earnings	31,366	9,804	18,643	28,533	7,677	5,984	6,152	7,351	27,164	7,951	2,394	4,248	2,152	16,745
Identified Items	2,956	(1,749)	570	3,938	380	245	(432)	1,712	1,905	431	(2,206)	(209)	(763)	(2,747)
CCS earnings excluding identified items	28,410	11,553	18,073	24,595	7,297	5,739	6,584	5,639	25,259	7,520	4,600	4,457	2,915	19,492

¹ Includes dividend income, gains/(losses) on sale of assets and net foreign exchange gains on financing activities.

² Restated for accounting policy change related to IAS19 Revised.

EARNINGS AND DIVIDENDS PER SHARE

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	2008	2009	2010	2011 ⁵	Q1 2012 ⁵	Q2 2012 ⁵	Q3 2012 ⁵	Q4 2012 ⁵	2012 ⁵	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Dividends per share (\$) ¹	1.60	1.68	1.68	1.68	0.43	0.43	0.43	0.43	1.72	0.45	0.45	0.45	0.45	1.80
Basic earnings per share (\$)														
Earnings per share	4.27	2.04	3.28	4.97	1.40	0.66	1.14	1.07	4.27	1.30	0.28	0.75	0.28	2.60
CCS earnings per share	5.09	1.60	3.04	4.60	1.23	0.96	0.98	1.17	4.34	1.26	0.38	0.68	0.34	2.66
CCS earnings per share excluding identified items	4.61	1.89	2.95	3.96	1.17	0.92	1.05	0.90	4.04	1.19	0.73	0.71	0.46	3.10
Diluted earnings per share (\$)														
Earnings per share	4.26	2.04	3.28	4.96	1.40	0.66	1.14	1.07	4.26	1.29	0.27	0.75	0.28	2.60
CCS earnings per share	5.08	1.60	3.04	4.59	1.23	0.96	0.98	1.17	4.33	1.26	0.38	0.68	0.34	2.66
CCS earnings per share excluding identified items	4.60	1.88	2.94	3.96	1.17	0.92	1.05	0.90	4.03	1.19	0.73	0.71	0.46	3.10

EARNINGS AND DIVIDENDS PER ADS²

Dividends per ADS (\$) ¹	3.20	3.36	3.36	3.36	0.86	0.86	0.86	0.86	3.44	0.90	0.90	0.90	0.90	3.60
Basic earnings per ADS (\$)														
Earnings per share	8.54	4.08	6.56	9.94	2.80	1.32	2.28	2.14	8.54	2.60	0.56	1.50	0.56	5.20
CCS earnings per share	10.18	3.20	6.08	9.20	2.46	1.92	1.96	2.34	8.68	2.52	0.76	1.36	0.68	5.32
CCS earnings per share excluding identified items	9.22	3.78	5.90	7.92	2.34	1.84	2.10	1.80	8.08	2.38	1.46	1.42	0.92	6.20
Diluted earnings per share (\$)														
Earnings per share	8.52	4.08	6.56	9.92	2.80	1.32	2.28	2.14	8.52	2.58	0.54	1.50	0.56	5.20
CCS earnings per share	10.16	3.20	6.08	9.18	2.46	1.92	1.96	2.34	8.66	2.52	0.76	1.36	0.68	5.32
CCS earnings per share excluding identified items	9.20	3.76	5.88	7.92	2.34	1.84	2.10	1.80	8.06	2.38	1.46	1.42	0.92	6.20

Shares (Millions)³

Weighted average number of shares as the basis for:														
Basic earnings per share	6,159.10	6,124.91	6,132.64	6,212.53	6,229.43	6,265.90	6,266.31	6,282.80	6,261.19	6,308.90	6,313.67	6,269.66	6,272.91	6,291.13
Diluted earnings per share	6,171.49	6,128.92	6,139.30	6,221.66	6,239.09	6,273.24	6,273.90	6,289.15	6,267.84	6,313.67	6,316.91	6,272.51	6,275.10	6,293.38
Shares outstanding at the end of the period	6,121.74	6,122.29	6,154.20	6,220.08	6,273.85	6,266.24	6,284.80	6,305.87	6,305.87	6,340.23	6,295.98	6,282.23	6,295.42	6,295.42
Number of shares repurchased ⁴	101.39			34.41	1.33	26.96	2.45	12.96	43.70	16.08	56.17	45.47	27.16	144.88
Number of shares issued			18.29	104.60	27.50	19.76	22.33	34.25	103.84	25.59	23.63	39.07	37.33	125.62

Script dividend reference share price (\$)			33.44	34.21	36.32	32.79	35.43	32.91	34.33	33.00	33.94	31.92	33.39	32.96
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¹ Dividend declared in respect of the relevant quarter

² Each American Depositary Share (ADS) represents two Royal Dutch Shell plc ordinary shares of €0.07 each.

³ Royal Dutch Shell plc ordinary shares of €0.07 each.

⁴ Shares repurchases based on the trading date. Settlement usually occurs three working days after the trading day.

⁵ Restated for accounting policy change related to IAS19 Revised.

CONDENSED CONSOLIDATED BALANCE SHEET
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\$ million	At the end of	At the end of	At the end of	At the end of	At the end of				At the end of			
	Q4 2008 ¹	Q4 2009 ¹	Q4 2010 ¹	Q4 2011 ¹	Q1 2012 ¹	Q2 2012 ¹	Q3 2012 ¹	Q4 2012 ¹	Q1 2013	Q2 2013	Q3 2013	Q4 2013
Assets												
Non-current assets:												
Intangible assets	5,021	5,356	5,039	4,521	4,545	4,425	4,478	4,470	4,456	4,384	4,348	4,394
Property, plant and equipment	112,038	131,619	142,705	152,081	155,239	155,526	162,401	172,293	180,244	180,863	186,541	191,897
Joint ventures and associates	28,327	31,175	33,414	37,990	39,534	38,424	39,033	38,350	34,478	33,715	34,010	34,613
Investments in securities	4,065	3,874	3,809	5,492	5,454	5,530	5,492	4,867	4,878	4,809	4,703	4,715
Deferred tax	4,919	5,010	5,572	4,943	4,874	4,324	4,422	4,288	4,641	5,097	5,514	5,785
Retirement benefits	3,366	4,001	4,868	3,414	3,624	3,576	3,778	2,301	3,502	3,649	3,205	3,574
Trade and other receivables	6,764	9,158	8,970	9,256	10,061	9,467	10,070	8,991	9,052	9,115	9,633	9,191
	164,500	190,193	204,377	217,697	223,331	221,272	229,674	235,560	241,251	241,632	247,954	254,169
Current assets:												
Inventories	19,342	27,410	29,348	28,976	34,163	28,295	32,358	30,781	31,531	29,024	29,820	30,009
Trade and other receivables	82,040	59,328	70,102	79,509	78,798	71,200	70,972	65,403	66,598	62,312	62,561	63,638
Cash and cash equivalents	15,188	9,719	13,444	11,292	15,024	17,282	18,839	18,550	17,614	12,540	14,278	9,696
	116,570	96,457	112,894	119,777	127,985	116,777	122,169	114,734	115,743	103,876	106,659	103,343
Total assets	281,070	286,650	317,271	337,474	351,316	338,049	351,843	350,294	356,994	345,508	354,613	357,512
Liabilities												
Non-current liabilities:												
Debt	13,772	30,862	34,381	30,463	29,116	28,383	28,078	29,921	27,329	28,017	31,972	36,218
Trade and other payables	3,677	4,586	4,250	4,921	4,542	4,250	4,322	4,175	4,170	4,094	4,198	4,065
Deferred tax	9,830	10,894	10,439	10,096	11,289	11,158	11,605	10,312	11,490	11,950	11,678	11,943
Retirement benefits	14,817	10,658	11,144	13,738	13,986	13,636	13,362	15,290	15,091	14,048	13,738	11,182
Decommissioning and other provisions	12,570	14,048	14,285	15,631	16,010	15,805	16,262	17,435	18,054	17,909	18,839	19,698
	54,666	71,048	74,499	74,849	74,943	73,232	73,629	77,133	76,134	76,018	80,425	83,106
Current liabilities:												
Debt	9,497	4,171	9,951	6,712	5,657	4,597	8,280	7,833	8,461	4,954	5,106	8,344
Trade and other payables	85,091	67,161	76,550	81,846	85,360	75,361	77,550	72,839	73,301	70,922	71,988	70,112
Taxes payable	8,107	9,189	10,306	10,606	14,113	14,491	14,869	12,684	14,386	12,031	13,110	11,173
Retirement benefits	383	461	377	387	408	403	399	402	376	383	383	382
Decommissioning and other provisions	2,451	3,807	3,368	3,108	2,951	2,814	3,131	3,221	3,097	2,979	3,195	3,247
	105,529	84,789	100,552	102,659	108,489	97,666	104,229	96,979	99,621	91,269	93,782	93,258
Total liabilities	160,195	155,837	175,051	177,508	183,432	170,898	177,858	174,112	175,755	167,287	174,207	176,364
Equity attributable to Royal Dutch Shell plc shareholders	119,294	129,109	140,453	158,480	166,339	165,712	172,587	174,749	179,806	176,867	179,147	180,047
Non-controlling interest	1,581	1,704	1,767	1,486	1,545	1,439	1,398	1,433	1,433	1,354	1,259	1,101
Total equity	120,875	130,813	142,220	159,966	167,884	167,151	173,985	176,182	181,239	178,221	180,406	181,148
Total liabilities and equity	281,070	286,650	317,271	337,474	351,316	338,049	351,843	350,294	356,994	345,508	354,613	357,512

¹ Restated for accounting policy change related to IAS19 Revised.

CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS
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\$ million	2008	2009	2010	2011 ¹	Q1 2012 ¹	Q2 2012 ¹	Q3 2012 ¹	Q4 2012 ¹	2012 ¹	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Cash flow from operating activities:														
Income for the period	26,476	12,718	20,474	31,093	8,852	4,088	7,264	6,756	26,960	8,226	1,741	4,737	1,822	16,526
Adjustment for:														
- Current taxation	24,452	9,297	16,384	23,009	5,479	5,892	5,385	5,966	22,722	4,892	4,048	4,965	4,677	18,582
- Interest expense (net)	1,039	1,247	842	1,164	499	358	362	324	1,543	357	301	354	436	1,448
- Depreciation, depletion and amortisation	13,656	14,458	15,595	13,228	3,402	3,503	3,875	3,835	14,615	4,225	7,502	4,153	5,629	21,509
- Net (gains)/losses on sale of assets	(4,071)	(781)	(3,276)	(4,485)	(524)	(1,193)	(428)	(2,083)	(4,228)	(213)	(44)	(38)	(87)	(382)
- Decrease/(increase) in working capital	7,935	(2,331)	(5,929)	(6,471)	770	3,836	(2,209)	994	3,391	34	4,085	551	(1,682)	2,988
- Share of profit of joint ventures and associates	(7,446)	(4,976)	(5,953)	(8,737)	(2,940)	(1,514)	(2,367)	(2,127)	(8,948)	(2,303)	(1,433)	(1,515)	(2,024)	(7,275)
- Dividends received from joint ventures and associates	9,325	4,903	6,519	9,681	2,582	2,799	2,537	2,655	10,573	1,242	2,703	1,307	1,865	7,117
- Deferred taxation, retirement benefits, decommissioning and other provisions	(1,030)	(1,925)	(1,934)	1,860	953	(90)	(100)	(422)	341	(11)	(845)	(907)	(938)	(2,701)
- Other	(549)	(1,879)	(10)	(949)	(408)	261	(205)	553	201	27	784	788	1,338	2,937
Net cash from operating activities (pre-tax)	69,787	30,731	42,712	59,393	18,665	17,940	14,114	16,451	67,170	16,476	18,842	14,395	11,036	60,749
Taxation paid	(25,869)	(9,243)	(15,362)	(22,622)	(5,226)	(4,635)	(4,631)	(6,538)	(21,030)	(4,917)	(6,398)	(3,986)	(5,008)	(20,309)
Net cash from operating activities	43,918	21,488	27,350	36,771	13,439	13,305	9,483	9,913	46,140	11,559	12,444	10,409	6,028	40,440
Cash flow from investing activities:														
Capital expenditure	(35,065)	(26,516)	(26,940)	(26,301)	(6,456)	(7,033)	(8,413)	(10,674)	(32,576)	(7,862)	(8,987)	(8,788)	(14,508)	(40,145)
Investments in joint ventures and associates	(1,885)	(2,955)	(2,050)	(1,886)	(1,298)	(724)	(789)	(217)	(3,028)	(372)	(291)	(352)	(523)	(1,538)
Proceeds from sale of assets	4,737	1,325	3,325	6,990	2,372	1,675	786	1,513	6,346	382	319	79	432	1,212
Proceeds from sale of joint ventures and associates	2,062	1,633	3,591	468	57	170	56	415	698	154	63	212	109	538
Other investments (net)	224	(105)	(34)	90	(40)	10	(26)	(30)	(86)	20	(347)	(63)	2	(388)
Interest received	1,012	384	136	196	48	45	47	53	193	36	71	31	37	175
Net cash used in investing activities	(28,915)	(26,234)	(21,972)	(20,443)	(5,317)	(5,857)	(8,339)	(8,940)	(28,453)	(7,642)	(9,172)	(8,881)	(14,451)	(40,146)
Cash flow from financing activities:														
Net (decrease)/increase in debt with maturity period within three months	4,161	(6,507)	4,647	(3,724)	(453)	248	507	(467)	(165)	133	(370)	124	3,239	3,126
Other debt:														
- New borrowings	3,555	19,742	7,849	1,249	610	134	2,551	1,813	5,108	180	198	4,402	4,366	9,146
- Repayments	(2,890)	(2,534)	(3,240)	(4,649)	(2,967)	(1,533)	(182)	(278)	(4,960)	(2,185)	(3,556)	(672)	(464)	(6,877)
Interest paid	(1,371)	(902)	(1,312)	(1,665)	(454)	(339)	(352)	(283)	(1,428)	(158)	(176)	(323)	(650)	(1,307)
Change in non-controlling interest	40	62	381	8	10	(2)	(10)	25	23	(7)	8	8	(60)	(51)
Cash dividends paid to:														
- Royal Dutch Shell plc shareholders	(9,516)	(10,526)	(9,584)	(6,877)	(1,671)	(2,112)	(1,973)	(1,634)	(7,390)	(1,908)	(2,043)	(1,637)	(1,610)	(7,198)
- Non-controlling interest	(325)	(191)	(395)	(438)	(24)	(78)	(164)	(26)	(292)	(21)	(59)	(136)	(36)	(252)
Repurchases of shares	(3,573)	-	-	(1,106)	-	(890)	(149)	(453)	(1,492)	(545)	(1,934)	(1,525)	(996)	(5,000)
Shares held in trust:														
- Net sales/(purchases) and dividends received	525	27	187	(929)	205	(103)	(93)	(43)	(34)	(10)	(432)	(189)	66	(565)
Net cash used in financing activities	(9,394)	(829)	(1,467)	(18,131)	(4,744)	(4,675)	135	(1,346)	(10,630)	(4,521)	(8,364)	52	3,855	(8,978)
Currency translation differences relating to cash and cash equivalents	(77)	106	(186)	(349)	354	(515)	278	84	201	(332)	18	158	(14)	(170)
Increase/(decrease) in cash and cash equivalents	5,532	(5,469)	3,725	(2,152)	3,732	2,258	1,557	(289)	7,258	(936)	(5,074)	1,738	(4,582)	(8,854)
Cash and cash equivalents at beginning of period	9,656	15,188	9,719	13,444	11,292	15,024	17,282	18,839	11,292	18,550	17,614	12,540	14,278	18,550
Cash and cash equivalents at end of period	15,188	9,719	13,444	11,292	15,024	17,282	18,839	18,550	18,550	17,614	12,540	14,278	9,696	9,696

¹ Restated for accounting policy change related to IAS19 Revised.

EARNINGS BY SEGMENT AND IDENTIFIED ITEMS
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Earnings by Segment

\$ million	2008	2009	2010	2011 ³	Q1 2012 ³	Q2 2012 ³	Q3 2012 ³	Q4 2012 ³	2012 ³	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Upstream*¹														
Europe	8,809	2,756	4,328	5,033	1,361	1,199	718	1,213	4,491	1,315	783	565	589	3,252
Asia Pacific	4,482	2,614	6,215	5,707	1,402	1,350	1,822	1,750	6,324	1,548	863	857	756	4,024
Other	6,007	1,839	4,662	8,909	2,786	2,211	2,575	2,782	10,354	2,648	2,265	2,215	1,930	9,058
International	19,298	7,209	15,205	19,649	5,549	4,760	5,115	5,745	21,169	5,511	3,911	3,637	3,275	16,334
Americas	7,208	1,145	730	4,817	1,174	(52)	(504)	457	1,075	310	(2,230)	(347)	(1,429)	(3,696)
	26,506	8,354	15,935	24,466	6,723	4,708	4,611	6,202	22,244	5,821	1,681	3,290	1,846	12,638
*Of which :														
Integrated gas ²	4,093	1,785	5,727	7,280	2,427	2,621	2,776	3,166	10,990	2,809	2,225	2,076	2,280	9,390
Downstream (CCS basis)														
Oil Products	5,153	(58)	1,439	2,136	830	885	1,406	887	4,008	1,133	468	303	122	2,026
Chemicals	156	316	1,511	2,034	490	475	195	214	1,374	555	335	603	350	1,843
	5,309	258	2,950	4,170	1,320	1,360	1,601	1,101	5,382	1,688	803	906	472	3,869
Corporate and Non-controlling interest														
Interest and investment income/(expense)	328	360	(309)	(624)	(388)	(221)	(239)	(153)	(1,001)	(219)	(144)	(197)	(272)	(832)
Currency exchange gains/(losses)	(650)	644	42	(77)	185	(107)	77	14	169	(20)	(166)	71	(74)	(189)
Other - including taxation	253	306	358	803	(61)	292	177	221	629	730	237	214	212	1,393
Corporate	(69)	1,310	91	102	(264)	(36)	15	82	(203)	491	(73)	88	(134)	372
Non-controlling interest	(380)	(118)	(333)	(205)	(102)	(48)	(75)	(34)	(259)	(49)	(17)	(36)	(32)	(134)
	(449)	1,192	(242)	(103)	(366)	(84)	(60)	48	(462)	442	(90)	52	(166)	238
CCS earnings	31,366	9,804	18,643	28,533	7,677	5,984	6,152	7,351	27,164	7,951	2,394	4,248	2,152	16,745

Summary of Identified Items

\$ million	2008	2009	2010	2011	Q1 2012	Q2 2012	Q3 2012	Q4 2012	2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Upstream*¹														
Europe	2,109	(183)	287	544	(64)	160	(357)	45	(216)	(7)	39	78	(32)	78
Asia Pacific	15	(75)	2,386	977	-	539	184	717	1,440	281	(47)	(69)	91	256
Other	755	49	43	924	-	(373)	314	567	508	(48)	96	(22)	(43)	(17)
International	2,879	(209)	2,716	2,445	(64)	326	141	1,329	1,732	226	88	(13)	16	317
Americas	608	75	(1,223)	1,410	517	(145)	(439)	472	405	(53)	(1,933)	(163)	(647)	(2,796)
	3,487	(134)	1,493	3,855	453	181	(298)	1,801	2,137	173	(1,845)	(176)	(631)	(2,479)
*Of which :														
Integrated gas ²	230	(33)	2,479	861	-	539	202	835	1,576	284	(27)	(88)	268	437
Downstream														
Oil Products	(175)	(1,650)	(788)	34	198	32	(47)	(89)	94	(158)	(362)	2	(130)	(648)
Chemicals	(260)	(32)	(135)	(19)	-	32	(87)	-	(55)	(2)	(3)	12	44	51
	(435)	(1,682)	(923)	15	198	64	(134)	(89)	39	(160)	(365)	14	(86)	(597)
Corporate and Non-controlling interest														
Corporate	(96)	67	-	23	(234)	-	-	-	(234)	403	4	(47)	(61)	299
Non-controlling interest	-	-	-	45	(37)	-	-	-	(37)	15	-	-	15	30
	(96)	67	-	68	(271)	-	-	-	(271)	418	4	(47)	(46)	329
CCS earnings impact	2,956	(1,749)	570	3,938	380	245	(432)	1,712	1,905	431	(2,206)	(209)	(763)	(2,747)

Earnings by Segment (Excluding Identified Items)

\$ million	2008	2009	2010	2011 ³	Q1 2012 ³	Q2 2012 ³	Q3 2012 ³	Q4 2012 ³	2012 ³	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Upstream*¹														
Europe	6,700	2,939	4,041	4,489	1,425	1,039	1,075	1,168	4,707	1,322	744	487	621	3,174
Asia Pacific	4,467	2,689	3,829	4,730	1,402	811	1,638	1,033	4,884	1,267	910	926	665	3,768
Other	5,252	1,790	4,619	7,985	2,786	2,584	2,261	2,215	9,846	2,696	2,169	2,237	1,973	9,075
International	16,419	7,418	12,489	17,204	5,613	4,434	4,974	4,416	19,437	5,285	3,823	3,650	3,259	16,017
Americas	6,600	1,070	1,953	3,407	657	93	(65)	(15)	670	363	(297)	(184)	(782)	(900)
	23,019	8,488	14,442	20,611	6,270	4,527	4,909	4,401	20,107	5,648	3,526	3,466	2,477	15,117
*Of which :														
Integrated gas ²	3,863	1,818	3,248	6,419	2,427	2,082	2,574	2,331	9,414	2,525	2,252	2,164	2,012	8,953
Downstream (CCS basis)														
Oil Products	5,328	1,592	2,227	2,102	632	853	1,453	976	3,914	1,291	830	301	252	2,674
Chemicals	416	348	1,646	2,053	490	443	282	214	1,429	557	338	591	306	1,792
	5,744	1,940	3,873	4,155	1,122	1,296	1,735	1,190	5,343	1,848	1,168	892	558	4,466
Corporate and Non-controlling interest														
Corporate	27	1,243	91	79	(30)	(36)	15	82	31	88	(77)	135	(73)	73
Non-controlling interest	(380)	(118)	(333)	(250)	(65)	(48)	(75)	(34)	(222)	(64)	(17)	(36)	(47)	(164)
	(353)	1,125	(242)	(171)	(95)	(84)	(60)	48	(191)	24	(94)	99	(120)	(91)
CCS earnings	28,410	11,553	18,073	24,595	7,297	5,739	6,584	5,639	25,259	7,520	4,600	4,457	2,915	19,492

¹ Europe: Europe
 Asia Pacific: East Asia and Oceania
 Other International: Africa, Middle East and CIS
 Americas: North and South America

² Integrated Gas is part of the Upstream segment. It incorporates Liquefied Natural Gas, including LNG marketing and trading, and Gas-to-Liquids operations.
 In addition the associated upstream oil and gas production activities from projects, where there are integrated fiscal and ownership structures across the value chain, are also included in Integrated Gas. These include the Sakhalin-2, North West Shelf, Pearl, Qatargas 4 and Pluto (Woodside) projects that are on stream, as well as Gorgon, Prelude and Wheatstone projects that are currently under construction. Power generation and coal gasification activities are also included in Integrated Gas.

³ Restated for accounting policy change related to IAS19 Revised.

NET CAPITAL INVESTMENT

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\$ million	2008	2009	2010	2011	Q1 2012	Q2 2012	Q3 2012	Q4 2012	2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Capital expenditure:														
Upstream														
Europe	2,689	3,117	1,892	1,731	408	532	1,220	295	2,455	1,315	884	1,119	2,143	5,461
Asia Pacific	1,720	2,010	2,794	5,683	1,321	1,601	1,572	2,543	7,037	1,675	2,058	2,144	2,104	7,981
Other	9,069	6,792	5,128	4,133	928	893	1,122	459	3,402	1,080	1,216	1,312	3,169	6,777
International	13,478	11,919	9,814	11,547	2,657	3,026	3,914	3,297	12,894	4,070	4,158	4,575	7,416	20,219
Americas	15,469	8,345	12,509	9,134	2,911	2,998	3,279	5,848	15,036	2,953	3,397	3,022	5,042	14,414
Total	28,947	20,264	22,323	20,681	5,568	6,024	7,193	9,145	27,930	7,023	7,555	7,597	12,458	34,633
Downstream														
Oil Products	3,796	3,994	3,714	4,845	606	811	934	1,207	3,558	587	1,057	836	1,627	4,107
Chemicals	2,081	1,985	809	634	181	176	264	254	875	216	334	286	359	1,195
Total	5,877	5,979	4,523	5,479	787	987	1,198	1,461	4,433	803	1,391	1,122	1,986	5,302
Corporate	241	273	94	141	101	22	22	68	213	36	41	69	64	210
Total capital expenditure	35,065	26,516	26,940	26,301	6,456	7,033	8,413	10,674	32,576	7,862	8,987	8,788	14,508	40,145
Exploration expense	1,447	1,186	1,214	1,462	331	574	508	701	2,114	491	633	677	705	2,506
Leases and other adjustments¹	47	1,078	358	1,402	(1,092)	(208)	(859)	1,202	(957)	28	1,378	(150)	596	1,852
New equity in joint ventures and associates	1,294	1,270	1,646	1,466	993	583	696	138	2,410	76	97	126	557	856
New loans to joint ventures and associates	591	1,685	404	420	305	141	93	79	618	296	194	226	(34)	682
Total capital investment	38,444	31,735	30,562	31,051	6,993	8,123	8,851	12,794	36,761	8,753	11,289	9,667	16,332	46,041
Proceeds from divestments²:														
Upstream	3,909	1,625	4,487	4,280	2,112	1,482	573	1,692	5,859	401	203	173	309	1,086
Downstream	2,932	1,278	2,401	3,206	307	359	274	239	1,179	126	168	111	238	643
Corporate	182	(50)	(6)	62	(30)	14	(31)	(33)	(80)	29	(20)	(3)	3	9
Total	7,023	2,853	6,882	7,548	2,389	1,855	816	1,898	6,958	556	351	281	550	1,738
Total net capital investment[*]	31,421	28,882	23,680	23,503	4,604	6,268	8,035	10,896	29,803	8,197	10,938	9,386	15,782	44,303
* Comprising:														
Upstream**	28,257	22,326	21,222	19,083	3,772	5,293	6,932	9,323	25,320	7,370	9,549	8,148	14,150	39,217
Upstream International	12,324	13,564	8,497	11,243	2,148	2,187	3,403	3,974	11,712	4,159	5,874	4,565	8,117	22,715
Upstream Americas	15,933	8,762	12,725	7,840	1,624	3,106	3,529	5,349	13,608	3,211	3,675	3,583	6,033	16,502
Downstream	3,104	6,232	2,358	4,342	786	967	1,051	1,471	4,275	820	1,328	1,166	1,571	4,885
Oil Products	1,343	4,638	1,714	3,793	610	838	790	1,252	3,490	605	992	885	1,267	3,749
Chemicals	1,761	1,594	644	549	176	129	261	219	785	215	336	281	304	1,136
Corporate	60	324	100	78	46	8	52	102	208	7	61	72	61	201
Total	31,421	28,882	23,680	23,503	4,604	6,268	8,035	10,896	29,803	8,197	10,938	9,386	15,782	44,303
** Of which :														
Integrated gas	6,999	5,119	2,890	4,537	1,140	(68)	1,276	2,134	4,482	1,051	2,317	1,946	5,221	10,535

¹ Includes finance leases and other adjustments related to timing differences between the recognition of assets and associated underlying cash flows.

² Includes proceeds from sales of assets, equity-accounted investments; and other investments (excluding those in the Corporate segment)

ADDITIONAL SEGMENTAL INFORMATION
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\$ million	2008 ¹	2009 ¹	2010 ¹	2011 ¹	Q1 2012 ¹	Q2 2012 ¹	Q3 2012 ¹	Q4 2012 ¹	2012 ¹	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Upstream														
Segment earnings	26,506	8,354	15,935	24,466	6,723	4,708	4,611	6,202	22,244	5,821	1,681	3,290	1,846	12,638
Including:														
- Exploration	1,995	2,178	2,036	2,266	362	862	713	1,167	3,104	648	1,228	1,636	1,766	5,278
- Depreciation, depletion and amortisation	9,906	9,875	11,144	8,827	2,613	2,717	3,054	3,003	11,387	3,019	6,220	3,214	4,496	16,949
- Share of profit of joint ventures and associates	7,521	3,852	4,900	7,127	2,286	1,872	1,858	1,985	8,001	1,886	1,363	1,174	1,697	6,120
- Production and manufacturing expenses	13,763	13,958	13,697	15,586	3,680	3,954	3,956	4,764	16,354	4,294	4,490	4,735	4,952	18,471
- Selling, distribution and administrative expenses	2,030	2,206	1,512	1,273	450	249	319	193	1,211	377	308	263	246	1,194
Cash flow from operations	38,681	19,935	24,872	30,579	8,788	9,830	8,278	6,165	33,061	9,705	8,143	6,709	5,557	30,114
Less: Net working capital movements	3,233	1,490	346	(2,702)	(584)	940	589	(835)	110	1,338	1,105	(584)	(547)	1,312
Cash flow from operations excluding net working capital movements	35,448	18,445	24,526	33,281	9,372	8,890	7,689	7,000	32,951	8,367	7,038	7,293	6,104	28,802
Capital employed	81,143	96,261	111,570	123,116	124,608	123,972	128,840	134,974	134,974	138,627	139,943	144,667	153,792	153,792
Downstream														
Segment CCS earnings	5,309	258	2,950	4,170	1,320	1,360	1,601	1,101	5,382	1,688	803	906	472	3,869
Including:														
- Depreciation, depletion and amortisation	3,574	4,399	4,254	4,251	753	751	786	793	3,083	1,176	1,246	908	1,091	4,421
- Share of profit of joint ventures and associates	834	661	948	1,577	472	123	377	382	1,354	357	291	384	493	1,525
- Production and manufacturing expenses	12,225	11,829	10,592	10,662	2,237	2,353	2,478	2,471	9,539	2,163	2,466	2,660	2,518	9,807
- Selling, distribution and administrative expenses	14,451	14,505	13,716	12,947	3,154	3,103	3,226	3,377	12,860	3,118	3,270	3,182	3,544	13,114
Cash flow from operations	8,607	4,056	1,961	4,921	3,208	3,265	335	4,303	11,111	365	3,761	2,969	808	7,903
Less: Net working capital movements	6,857	(1,783)	(6,177)	(3,825)	591	2,846	(3,170)	2,816	3,083	(2,758)	2,551	588	19	400
Cash flow from operations excluding net working capital movements	1,750	5,839	8,138	8,746	2,617	419	3,505	1,487	8,028	3,123	1,210	2,381	789	7,503
Capital employed	48,907	57,871	61,789	64,237	65,559	61,211	66,162	62,426	62,426	65,582	62,362	62,352	64,507	64,507
Corporate														
Segment earnings	(69)	1,310	91	102	(264)	(36)	15	82	(203)	491	(73)	88	(134)	372
Cash flow from operations	(3,370)	(2,503)	517	1,271	1,443	210	870	(555)	1,968	1,489	540	731	(337)	2,423
Less: Net working capital movements	(2,155)	(2,039)	(98)	56	763	50	372	(987)	198	1,454	429	547	(1,154)	1,276
Cash flow from operations excluding net working capital movements	(1,215)	(464)	615	1,215	680	160	498	432	1,770	35	111	184	817	1,147
Capital employed	14,094	11,714	13,193	9,788	12,490	14,948	15,341	16,536	16,536	12,820	8,887	10,465	7,411	7,411
Shell group														
CCS earnings	31,746	9,922	18,976	28,738	7,779	6,032	6,227	7,385	27,423	8,000	2,411	4,284	2,184	16,879
Non-controlling interest	(380)	(118)	(333)	(205)	(102)	(48)	(75)	(34)	(259)	(49)	(17)	(36)	(32)	(134)
CCS earnings (after non-controlling interest)	31,366	9,804	18,643	28,533	7,677	5,984	6,152	7,351	27,164	7,951	2,394	4,248	2,152	16,745
Cash flow from operations	43,918	21,488	27,350	36,771	13,439	13,305	9,483	9,913	46,140	11,559	12,444	10,409	6,028	40,440
Less: Net working capital movements	7,935	(2,332)	(5,929)	(6,471)	770	3,836	(2,209)	994	3,391	34	4,085	551	(1,682)	2,988
Cash flow from operations excluding net working capital movements	35,983	23,820	33,279	43,242	12,669	9,469	11,692	8,919	42,749	11,525	8,359	9,858	7,710	37,452
Capital employed	144,144	165,846	186,552	197,141	202,657	200,131	210,343	213,936	213,936	217,029	211,192	217,484	225,710	225,710
ROACE		8.4%	11.9%	16.6%	16.1%	13.5%	13.5%	13.6%	13.6%	13.0%	12.1%	10.4%	7.9%	7.9%
Balance sheet gearing ratio (net debt as percentage of total capital)	6.3%	16.2%	17.8%	13.9%	10.5%	8.6%	9.1%	9.8%	9.8%	9.1%	10.3%	11.2%	16.1%	16.1%

¹ Restated for accounting policy change related to IAS19 Revised.

PRICE AND MARGIN INFORMATION (period average)

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	2008	2009	2010	2011	Q1 2012	Q2 2012	Q3 2012	Q4 2012	2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Oil & Gas (period average)¹														
Realised liquids prices (\$/bbl)														
Europe	89.28	55.53	73.49	106.71	113.15	104.15	104.99	109.17	108.06	108.96	98.69	105.48	106.06	105.06
Asia Pacific	85.90	53.09	70.48	97.63	105.69	99.48	102.30	96.54	100.79	108.71	93.00	100.98	95.54	99.14
Other	97.89	59.63	78.28	107.93	115.79	110.57	105.28	108.72	109.98	104.26	96.50	100.66	101.14	100.70
International	93.93	57.82	76.44	106.95	114.50	108.36	104.97	107.85	108.88	105.48	96.62	101.47	101.55	101.37
Americas	88.01	54.61	71.94	97.27	101.27	94.25	91.94	92.57	95.14	97.98	94.49	97.26	87.85	94.35
Global	92.75	57.16	75.49	105.05	111.51	105.68	102.58	104.40	106.03	103.63	96.08	100.38	97.87	99.57
Bitumen production – oil sands	88.98													
Synthetic crude oil		56.23	71.56	91.32	89.14	79.69	80.13	76.92	81.46	82.08	87.76	101.19	78.45	87.24
Realised gas prices (\$/thousand scf)														
Europe	9.46	7.53	6.85	8.98	9.58	8.36	10.08	10.13	9.56	10.15	9.52	9.15	9.46	9.65
Asia Pacific	4.17	4.14	5.80	7.14	8.54	8.51	9.14	7.42	8.37	8.34	8.66	8.15	8.09	8.30
Other	1.96	2.05	2.16	2.36	2.87	2.61	2.50	2.98	2.74	2.64	2.34	3.38	2.81	2.80
International	6.16	5.93	5.96	7.53	8.49	7.40	8.35	8.43	8.20	9.01	8.28	7.92	8.31	8.43
Americas	8.83	4.11	4.63	4.24	2.95	2.18	2.77	3.58	2.91	3.52	4.15	3.37	3.74	3.70
Global	6.85	5.51	5.64	6.65	7.02	5.99	6.61	7.05	6.71	7.55	6.98	6.49	7.13	7.08
Oil and gas marker industry prices														
Brent (\$/bbl)	97.14	61.55	79.50	111.26	118.60	108.29	109.50	110.08	111.67	112.57	102.43	110.29	109.24	108.66
WTI (\$/bbl)	99.72	61.75	79.45	95.04	103.10	93.30	92.10	88.15	94.13	94.29	94.07	105.79	97.59	97.99
Henry Hub (\$/MMBtu)	8.85	3.90	4.40	4.01	2.50	2.26	2.87	3.39	2.76	3.45	4.01	3.52	3.84	3.70
UK National Balancing Point (pence/therm)	58.06	30.93	42.12	56.35	59.44	57.48	56.75	65.34	59.74	74.23	65.60	65.19	67.47	68.12
Japanese Crude Cocktail – JCC (\$/bbl) ²	102.41	60.59	79.17	109.10	117.02	122.31	105.59	114.17	114.77	112.57	108.89	105.86	113.09	110.21
Western Canadian Select (\$/bbl)	80.94	54.27	65.59	79.26	76.57	73.35	77.21	61.93	72.36	67.99	77.50	81.82	65.73	73.26
Refining & cracker industry margins³ (period average)														
Refining marker industry gross margins (\$/bbl)														
US West Coast margin	9.40	5.85	7.55	8.65	9.30	8.00	11.40	9.00	9.43	11.20	10.65	5.40	7.60	8.70
US Gulf Coast Coking margin			2.75	1.95	0.45	5.55	8.15	0.65	3.70	1.15	5.40	3.85	4.85	3.85
Rotterdam Complex margin			2.65	0.65	1.80	3.65	6.00	3.85	3.83	2.30	2.05	0.80	0.50	1.40
Singapore	3.00	0.00	1.85	0.60	(1.50)	(1.65)	1.95	(0.85)	(0.51)	(0.30)	-	(1.95)	(2.60)	(0.95)
Cracker industry margins (\$/tonne)														
US ethane ⁴				474.00	698.00	652.00	681.00	722.00	688.00	814.00	752.00	761.00	752.00	770.00
US ethane	431.00	224.00	475.00	570.00										
Western Europe naphtha ⁴				621.00	358.00	899.00	389.00	528.00	544.00	631.00	699.00	443.00	415.00	548.46
Western Europe naphtha	698.00	311.00	460.00	591.00										
North East/South East Asia naphtha ⁴				207.00	91.00	181.00	89.00	67.00	107.00	101.00	172.00	52.00	204.00	132.00
North East/South East Asia naphtha	17.00	106.00	238.00	63.00										

¹ As from the first quarter 2010, realised gas prices include realisations from European equity-accounted investments. 2009 data has been restated for comparison purposes. The Q1 2011 realised gas price Americas was restated at Q2 2011.

² Quarter data based on available market information up to the end of the period. Prices and margins will subsequently be updated when full market data are available.

³ The refining and cracker industry margins shown above do not represent actual Shell realised margins for the periods.

⁴ As from the first quarter 2013, Chemicals Industry Cracker margins source is ICIS Pricing for all regions. 2011 and 2012 data has been provided for comparison purposes.

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	2008	2009	2010	2011	Q1 2012	Q2 2012	Q3 2012	Q4 2012	2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Liquids production available for sale (thousand b/d)														
Europe	375	317	285	239	248	235	190	202	219	195	180	166	170	178
Asia Pacific	206	197	186	169	187	146	156	167	164	171	128	124	140	141
Other:														
Middle East and North Africa	380	361	366	412	421	439	448	456	441	468	484	480	513	486
SPDC ¹ - Nigeria	107	90	157	155	136	123	150	134	136	119	72	74	92	89
Other Sub-Saharan Africa	201	182	189	159	142	148	142	136	142	131	125	115	90	115
Russia, CIS	71	107	118	118	113	107	105	93	104	99	96	96	100	98
International	1,340	1,254	1,301	1,252	1,247	1,198	1,191	1,188	1,206	1,183	1,085	1,055	1,105	1,107
USA	272	273	237	211	228	209	201	249	222	253	236	232	230	237
Other Americas	81	73	99	88	93	79	72	76	80	72	65	69	77	71
Bitumen production – oil sands	78													
Synthetic crude oil		80	72	115	114	126	135	127	125	132	116	129	127	126
Americas	431	426	408	414	435	414	408	452	427	457	417	430	434	434
Total liquids production	1,771	1,680	1,709	1,666	1,682	1,612	1,599	1,640	1,633	1,640	1,502	1,485	1,539	1,541
Natural gas production available for sale (million scf/d²)														
Europe	3,679	3,470	3,814	3,338	4,616	2,731	2,180	3,724	3,311	4,578	2,818	2,352	3,742	3,367
Asia Pacific	2,544	2,598	2,532	2,339	2,112	2,011	2,089	2,392	2,151	2,296	2,190	2,164	2,218	2,217
Other:														
Middle East and North Africa	237	259	236	631	1,158	1,096	991	1,333	1,145	1,412	1,459	1,364	1,253	1,371
SPDC ¹ - Nigeria	552	292	587	707	794	745	731	692	740	517	496	518	674	552
Other Sub-Saharan Africa	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Russia, CIS	-	192	359	382	452	376	364	303	374	404	336	341	356	359
International	7,012	6,811	7,528	7,397	9,132	6,959	6,355	8,444	7,721	9,207	7,299	6,739	8,243	7,866
USA	1,053	1,061	1,153	967	1,051	997	1,010	1,209	1,067	1,246	1,089	978	1,013	1,081
Other Americas	504	611	624	622	661	691	657	635	661	679	662	666	669	669
Americas	1,557	1,672	1,777	1,589	1,712	1,688	1,667	1,844	1,728	1,925	1,751	1,644	1,682	1,750
Total natural gas production	8,569	8,483	9,305	8,986	10,844	8,647	8,022	10,288	9,449	11,132	9,050	8,383	9,925	9,616
Total production in barrels of oil equivalent (thousand boe/d³)														
Europe	1,009	915	943	814	1,044	706	566	845	790	984	666	571	816	758
Asia Pacific	645	645	623	572	552	492	516	580	535	567	505	498	522	523
Other:														
Middle East and North Africa	420	406	408	521	621	628	618	685	638	712	735	715	729	723
SPDC ¹ - Nigeria	202	140	258	277	272	252	276	253	263	208	158	163	208	184
Other Sub-Saharan Africa	201	182	189	159	142	148	142	136	142	131	125	115	90	115
Russia, CIS	72	140	180	184	191	172	168	145	169	168	154	155	162	160
International	2,549	2,428	2,601	2,527	2,822	2,398	2,286	2,644	2,537	2,770	2,343	2,217	2,527	2,463
USA	453	456	435	378	409	381	376	457	406	468	424	400	405	424
Other Americas	168	178	206	195	207	198	185	186	194	189	179	185	192	186
Bitumen production – oil sands	78													
Synthetic crude oil		80	72	115	114	126	135	127	125	132	116	129	127	126
Americas	699	714	713	688	730	705	696	770	725	789	719	714	724	736
Total production	3,248	3,142	3,314	3,215	3,552	3,103	2,982	3,414	3,262	3,559	3,062	2,931	3,251	3,199
Equity LNG sales volumes (million tonnes)														
	13.05	13.40	16.76	18.83	5.17	4.57	4.97	5.49	20.20	5.15	4.68	4.88	4.93	19.64

¹ Shell Petroleum Development Nigeria

² scf/d = standard cubic feet per day; 1 standard cubic foot = 0.0283 cubic metre.

³ Natural gas converted to oil equivalent at 5.8 million scf/d = thousand boe/d.

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	2008	2009	2010	2011	Q1 2012	Q2 2012	Q3 2012	Q4 2012	2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	2013
Refinery processing intake (thousand b/d)														
Europe	1,481	1,330	1,314	1,041	965	979	1,014	922	970	942	919	942	929	933
Asia Pacific	657	532	650	666	681	674	662	664	670	610	647	595	606	614
Americas	1,177	1,141	1,158	1,075	1,089	1,089	1,138	1,151	1,117	1,134	1,206	1,215	1,201	1,189
Other	73	64	75	63	47	68	66	67	62	204	142	195	174	179
	3,388	3,067	3,197	2,845	2,782	2,810	2,880	2,804	2,819	2,890	2,914	2,947	2,910	2,915
Oil sales volumes (thousand b/d)														
Gasolines	2,051	2,071	2,115	2,074	2,037	2,109	2,107	2,054	2,076	1,993	1,995	2,186	1,908	2,021
Kerosenes	792	741	827	783	705	782	722	726	734	682	717	753	691	711
Gas/diesel oils	2,254	2,031	2,099	1,996	2,005	2,120	2,128	2,193	2,112	1,994	2,161	2,185	2,145	2,122
Fuel oil	742	604	671	651	628	643	627	649	637	670	645	588	560	615
Other products	729	709	748	692	585	667	706	745	676	665	694	686	734	695
Total oil products *	6,568	6,156	6,460	6,196	5,960	6,321	6,290	6,367	6,235	6,004	6,212	6,398	6,038	6,164
*Comprising:														
Europe	2,565	2,242	2,189	2,023	1,861	1,971	2,035	1,965	1,957	1,838	1,959	2,054	2,002	1,965
Asia Pacific	1,181	1,200	1,375	1,395	1,412	1,465	1,451	1,554	1,471	1,437	1,335	1,395	1,290	1,364
Americas	2,248	2,156	2,260	2,189	2,171	2,292	2,194	2,289	2,237	2,124	2,307	2,308	2,205	2,236
Other	574	558	636	589	516	593	610	559	570	605	611	641	541	599
Chemical sales volumes by main product category ^{1**} (thousand tonnes)														
Base chemicals	11,573	10,166	11,126	9,667	2,323	2,494	2,420	2,458	9,695	2,050	2,105	2,512	2,240	8,907
First line derivatives and other	8,754	8,145	9,527	9,164	2,356	2,177	2,279	2,162	8,974	2,093	2,106	2,108	2,172	8,479
	20,327	18,311	20,653	18,831	4,679	4,671	4,699	4,620	18,669	4,143	4,211	4,620	4,412	17,386
**Comprising:														
Europe	8,472	7,386	7,302	6,695	1,678	1,553	1,583	1,583	6,397	1,480	1,413	1,427	1,384	5,704
Asia Pacific	4,311	4,355	5,624	5,138	1,348	1,292	1,320	1,302	5,262	1,199	1,186	1,226	1,312	4,923
Americas	6,931	6,094	7,083	6,598	1,580	1,657	1,657	1,587	6,481	1,351	1,527	1,864	1,576	6,318
Other	613	476	644	400	73	169	139	148	529	113	85	103	140	441
Availability (%)														
Refinery	91	93	92	92	94	92	92	92	93	91	92	93	93	92
Petrochemicals manufacturing plant ²	94	92	92	89	94	89	89	91	91	92	88	96	91	92

¹ Excluding volumes sold by equity-accounted investments, chemical feedstock trading and by-products.

² The basis of measuring Chemicals asset availability has been changed effective Q1/11, aligning availability definitions within the Downstream. 2010 data has been restated for comparison purposes.

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CAUTIONARY STATEMENT

All amounts shown throughout this Report are unaudited.

The companies in which Royal Dutch Shell plc directly and indirectly owns investments are separate entities. In this document “Shell”, “Shell group” and “Royal Dutch Shell” are sometimes used for convenience where references are made to Royal Dutch Shell plc and its subsidiaries in general. Likewise, the words “we”, “us” and “our” are also used to refer to subsidiaries in general or to those who work for them. These expressions are also used where no useful purpose is served by identifying the particular company or companies. “Subsidiaries”, “Shell subsidiaries” and “Shell companies” as used in this document refer to companies over which Royal Dutch Shell plc either directly or indirectly has control. Companies over which Shell has joint control are generally referred to as “joint ventures” and companies over which Shell has significant influence but neither control nor joint control are referred to as “associates”. In this document, joint ventures and associates may also be referred to as “equity-accounted investments”. The term “Shell interest” is used for convenience to indicate the direct and/or indirect (for example, through our 23% shareholding in Woodside Petroleum Ltd.) ownership interest held by Shell in a venture, partnership or company, after exclusion of all third-party interest.

This document contains forward-looking statements concerning the financial condition, results of operations and businesses of Royal Dutch Shell. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. Forward-looking statements are statements of future expectations that are based on management’s current expectations and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in these statements. Forward-looking statements include, among other things, statements concerning the potential exposure of Royal Dutch Shell to market risks and statements expressing management’s expectations, beliefs, estimates, forecasts, projections and assumptions. These forward-looking statements are identified by their use of terms and phrases such as “anticipate”, “believe”, “could”, “estimate”, “expect”, “goals”, “intend”, “may”, “objectives”, “outlook”, “plan”, “probably”, “project”, “risks”, “schedule”, “seek”, “should”, “target”, “will” and similar terms and phrases. There are a number of factors that could affect the future operations of Royal Dutch Shell and could cause those results to differ materially from those expressed in the forward-looking statements included in this document, including (without limitation): (a) price fluctuations in crude oil and natural gas; (b) changes in demand for Shell’s products; (c) currency fluctuations; (d) drilling and production results; (e) reserves estimates; (f) loss of market share and industry competition; (g) environmental and physical risks; (h) risks associated with the identification of suitable potential acquisition properties and targets, and successful negotiation and completion of such transactions; (i) the risk of doing business in developing countries and countries subject to international sanctions; (j) legislative, fiscal and regulatory developments including regulatory measures addressing climate change; (k) economic and financial market conditions in various countries and regions; (l) political risks, including the risks of expropriation and renegotiation of the terms of contracts with governmental entities, delays or advancements in the approval of projects and delays in the reimbursement for shared costs; and (m) changes in trading conditions. All forward-looking statements contained in this document are expressly qualified in their entirety by the cautionary statements contained or referred to in this section. Readers should not place undue reliance on forward-looking statements. Additional risk factors that may affect future results are contained in Royal Dutch Shell’s Form 20-F for the year ended December 31, 2012 (available at www.shell.com/investor and www.sec.gov). These risk factors also expressly qualify all forward-looking statements contained in this document and should be considered by the reader. Each forward-looking statement speaks only as of the date of this document, October 31, 2013. Neither Royal Dutch Shell plc nor any of its subsidiaries undertake any obligation to publicly update or revise any forward-looking statement as a result of new information, future events or other information. In light of these risks, results could differ materially from those stated, implied or inferred from the forward-looking statements contained in this document.

We may have used certain terms, such as resources, in this document that United States Securities and Exchange Commission (SEC) strictly prohibits us from including in our filings with the SEC. U.S. Investors are urged to consider closely the disclosure in our Form 20-F, File No 1-32575, available on the SEC website www.sec.gov. You can also obtain this form from the SEC by calling 1-800-SEC-0330.

January 30, 2014