

USD, EUR and GBP bank mandate form for shareholders holding Shell's A and or B shares in certificated form or in the Royal Dutch Shell Nominee Service. If you wish to receive GBP to a UK Bank account please do not use this form. Instead please see details of how to submit your election overleaf

- Please only complete **ONE** currency section of the form.
- Depending on the country of your bank we may require different information. You can find out what information we require by asking your bank.
- Please use the additional Information box for any details you think we will require if space is not already provided
- Please consult the guidance notes provided overleaf while completing the form
- **This form must be completed in BLOCK CAPITALS and in black ink. If you are not entering information in any of the fields please leave them blank and do not cross them through. Please note that this instruction is specific to the holding shown below.**

Section 1: YOUR DETAILS: Please provide details of your shareholding

Full name & address of 1st named holder or corporate entity

Country	Post Code/ZIP Code	

Shareholder Reference (8 or 11 digits)

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Date of Birth of 1st named holder (in the format: DD/MM/YYYY)

D	D	/	M	M	/	Y	Y	Y	Y
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Passport No or ID Number (if required)

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Tax No (if required)

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Telephone Number (if required)

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Bank account in the name of

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Name of Bank

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Branch address of bank

Country:	Post Code/ZIP Code	

Additional Information

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To receive your dividend payments in USD to a bank account WITHIN the USA, please complete this section

FEDWIRE Routing Number (9 Digits)

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or Bank Swift Code (8 or 11 character BIC code)

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\$

Bank Account Number

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To receive your dividend payments in USD to a bank account OUTSIDE the USA, please complete this section

Bank SWIFT code (8 or 11 character BIC Code)

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\$

International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

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For Dividend payments in EURO to any country please complete this section

Bank SWIFT code (8 or 11 character BIC Code)

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International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

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For Dividend payments in GBP to accounts OUTSIDE the UK please complete this section

Bank SWIFT code (8 or 11 character BIC Code)

£

International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

If your payments will be processed by a CORRESPONDENT BANK please include the account details here

Name of bank

FEDWIRE Routing Number (9 Digits)

or

Bank Swift Code (8 or 11 character BIC code)

£/\$/€

International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

Declaration – Please read before signing

Please forward until further notice, all dividends and other payments that may from time to time become payable to me/us in respect of any shares in Royal Dutch Shell plc held by me/us, for the currency indicated to the nominated bank account(s) detailed overleaf or above, or to such other branch of the organisation as the bank may from time to time request. Compliance with this request will discharge Royal Dutch Shell plc or Equiniti Financial Services Limited's liability in respect of such dividends or other monies.

ALL SHAREHOLDERS MUST SIGN.

Bodies Corporate should execute under their common seal or in accordance with section 44 of the Companies Act 2006.

Today's Date:

Guidance Notes

- **Please return this form to:**
**International Payments, Equiniti, Aspect House,
Spencer Road, Lancing, West Sussex, BN99 6DA**
- Please only complete either the £, \$ or € sections of this form. The section you complete will constitute your currency election and your election will apply to your entire shareholding, partial elections are not allowed.
- We may need additional details from you in order to complete payments to you. Please check with your bank for the information we will require. Please provide any additional information either in the space provided or
- If you hold your shares in CREST please do not use this form, instead visit www.shareview.co.uk/info/directdividends and download the Royal Dutch Shell CREST Mandate Form which is available under the "Change the mandate for a corporate holding" heading.

Important

- It is your responsibility to ensure that the bank account(s) you provide details for is able to accept payments in the requested currency. Your bank may levy charges or reject payments if it receives currencies your account cannot accept. Neither Equiniti Limited, Equiniti Financial Services Limited nor Royal Dutch Shell plc can be held liable for resulting losses if this occurs.
- Forms completed incorrectly will not be processed which may cause a delay in receiving your dividend payments,
- In case of any questions please contact us on the following phone numbers: **0800 169 1679** (UK only) and **+44 121 415 7073** (outside of the UK). Lines open 8:30am to 5:30pm Monday to Friday, excluding public holidays in England and Wales.

For dividend payments in USD:

- Please complete the USD section of the form overleaf.
- Depending whether or not your USD bank account is held in the USA, you need to provide either Routing Number and Bank Account Number or Bank SWIFT Code and IBAN (or Bank Account Number if no IBAN is available) respectively.
- Please provide a Routing Number that can be processed by FedWire.

For dividend payments in EURO:

- Please complete the EURO section of the form overleaf.
- You need to provide Bank SWIFT Code and IBAN (or Bank Account Number if no IBAN is available).

For dividend payments in GBP to NON UK COUNTRIES ONLY:

- Please complete the GBP section of the form above.
- You will need to provide a Bank SWIFT Code and IBAN (or Bank Account Number if no IBAN is available) respectively.

For dividend payments using a Correspondent Bank

- If your payments will be processed using a Correspondent Bank please provide details above

For dividend payments in GBP to a UK Bank Account: If you wish to provide a GBP Bank Mandate for a UK bank please do not use this form. Instead you can either:

- provide your details via your Shareview Portfolio www.shareview.co.uk/login
- Or if you have 2,500 shares or less you can contact the helpline to the left and provide your bank details over the phone.