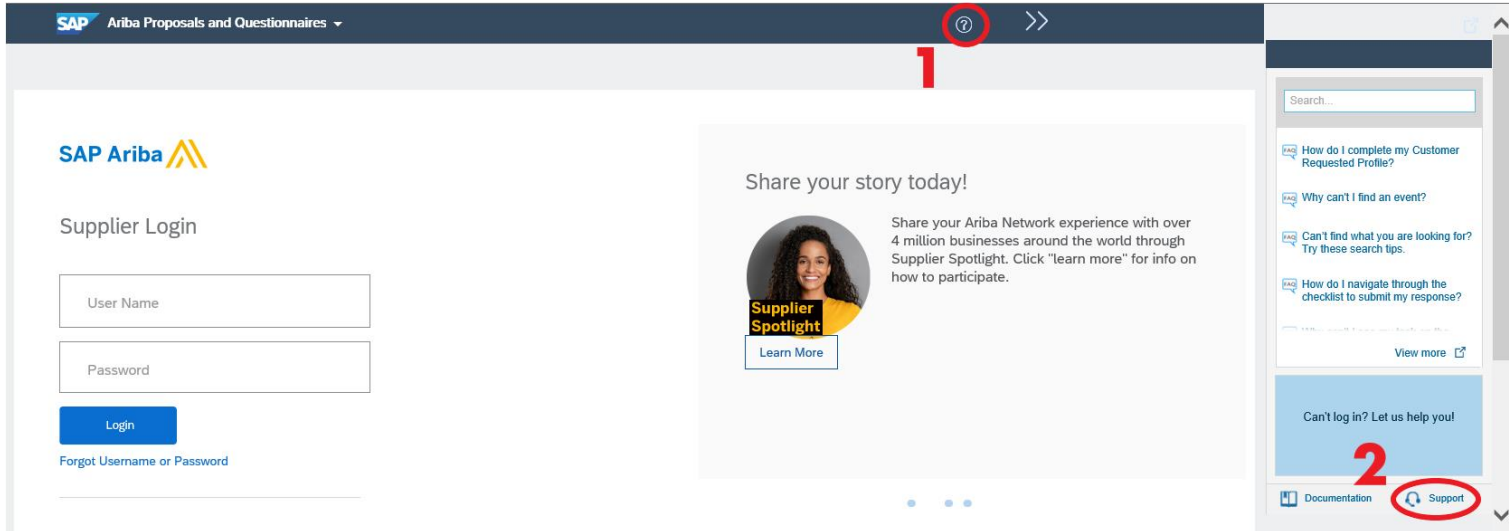


Contact SAP Ariba Customer Support Explained

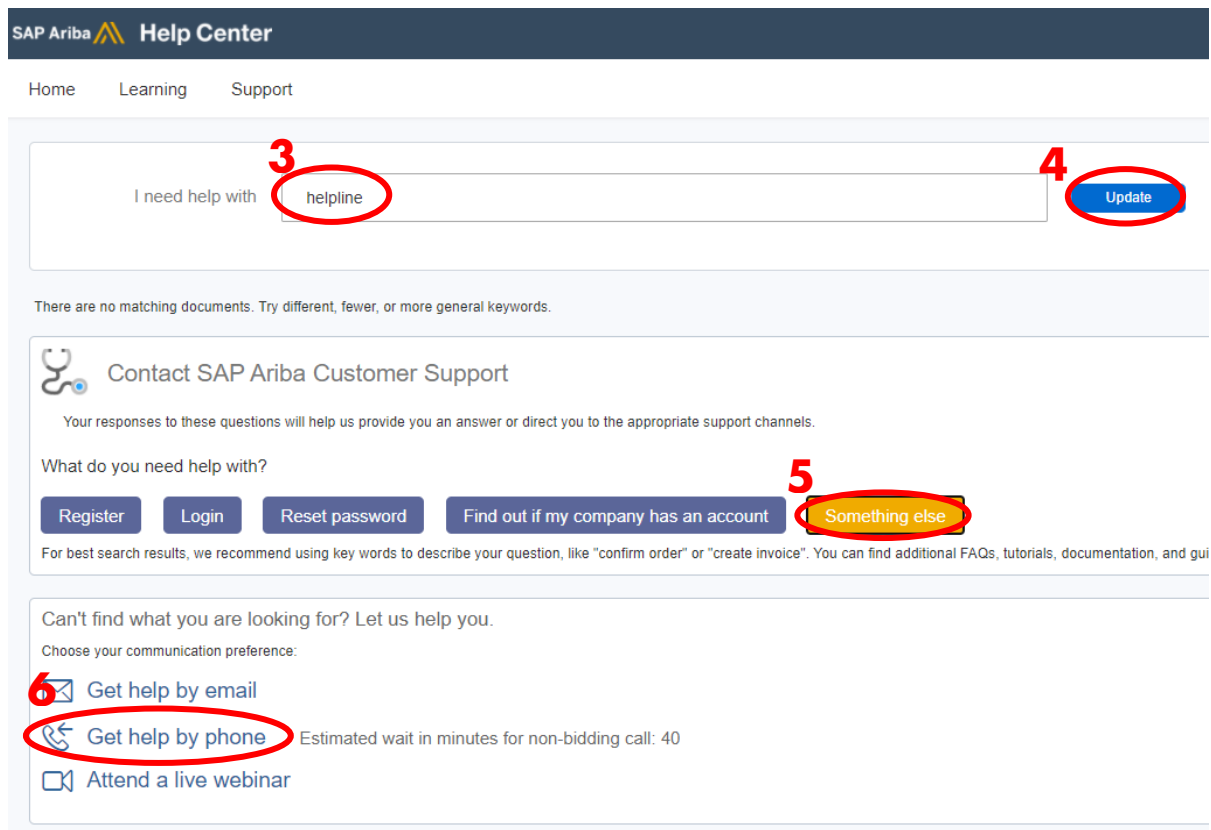
Module: Ariba Proposals and Questionnaires

Click [here](#) to access the SAP Ariba Supplier Portal (Ariba Proposals and Questionnaires).

1. Click on Help
2. Click on Support



3. Type in the issue that you are encountering
4. Click "Start" or "Update"
5. Click "Something else"
6. Click on "Get help by phone"



Home Learning Support

https://uex.ariba.com/auc/support-center/email-webform?channel=callme

SAP Ariba Phone Support

Provide the following information, and the next available specialist will call you.

Problem Description

Short Description: * helpline

* Do you require assistance bidding in an event that closes within the next 60 minutes?
 Yes No

Details: *

Contact Information

First Name: *
Last Name: *
Company: *
Email: *

Requested Language: English Select a different language from the Home tab.

Phone: * +1 201-555-0123 Extension: *

Confirm Phone Number: *

My phone number is correct.
 Do not record this phone call.

Ariba Network ID: *

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba Privacy Statement](#) and applicable law.

I agree

* Required Fields

7

Submit Cancel

Recommendations*

Search

- What link can I use to login to SAP Ariba Proposals & Questionnaires?
- Why do I receive the error "The username and password pair you entered was not found" when trying to sign in to a sourcing event I was invited to?
- Where can I access Ariba's current Terms of Use?
- What are the benefits of upgrading to an Enterprise account?
- How is the Ariba Network Transaction fee calculated?
- How do I downgrade my fully enabled account to a Standard account?
- Error: "Your user account on the customer's PunchIn site is pending approval"
- Your company has already connected with this buyer company using a different account and Ariba Network ID (ANID) message

* Powered by SAP Incident Solution Matching

7. Fill in the form and click "Submit"

* Indicate if you are participating in an auction for SAP Ariba Support Team to prioritise your call back