



CALIFORNIA TRANSPARENCY IN SUPPLY CHAINS ACT OF 2010 DISCLOSURE

The California Transparency in Supply Chains Act of 2010 (SB 657) requires certain retail and manufacturing companies doing business in California to disclose their efforts with respect to eliminating slavery and human trafficking from their supply chains.

Shell Companies around the world are committed to ensuring that our supply chain activities reflect Shell's General Business Principles. In accordance with the Shell General Business Principles and Code of Conduct, Shell Companies seek to work with suppliers and contractors who contribute to sustainable development and are economically, environmentally and socially responsible. Shell Companies expect their suppliers and contractors to obey the national laws and international standards that require them to treat workers fairly, to provide a safe and healthy work environment and to protect environmental quality. Suppliers and contractors are contractually obligated to comply with Shell Supplier Principles. Shell Companies will develop and strengthen relationships with suppliers and contractors who are committed to following the Shell Supplier Principles (web page link provided below).

In conjunction with the Shell Supplier Principles, Shell Companies have developed and are implementing a Supplier Qualification System (SQS) and associated personnel training to enable Shell Companies to gain visibility of up-to-date, accurate supplier information. SQS is available to Shell Companies for use as an integral part of their risk-based internal qualification process and as a platform for a global registry of suppliers and contractors for future tender and contract opportunities. Suppliers accept Shell's direction on registration in SQS and as a part of registration each supplier or contractor is required to certify that they follow the Shell Supplier Principles or similar standards and that their company complies with all applicable laws and regulations regarding slavery and human trafficking of the country or countries in which they do business. Suppliers or contractors identified as being at higher risk for labor rights issues are engaged to undertake a detailed assessment of their management system prior to the award of a contract. Depending on the result of the assessment, suppliers or contractors may be required to develop a corrective action plan to address the findings. Such corrective action plans would then be monitored to ensure adherence by suppliers and contractors.

Suppliers or contractors that are required to develop a corrective action plan may be subject to onsite audits, which may be announced or unannounced, as part of Shell Companies' monitoring efforts. Audits may be performed by either Shell personnel or third-party auditors. Auditors shall have the skill and training to be able to effectively recognize and efficiently report non-conformance with the Shell Supplier Principles.

Shell Companies take the commitments from the Shell General Business Principles, the Shell Code of Conduct and the Shell Supplier Principles seriously and will continue to strive to create and implement programs, trainings and policies to improve performance.

Shell Supplier Principles

<http://www.shell.com/supplier>

Shell General Business Principles

www.shell.com/home/content/aboutshell/who_we_are/our_values/sgbp/

Shell Code of Conduct

www.shell.com/home/content/aboutshell/who_we_are/our_values/code_of_conduct

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The first edition of the Statement of General Business Principles was published in 1976.

It was updated in 1984, 1988, 1990, 1994, 1997 and 2005.

If there are discrepancies between the translated version and English version, the English version will prevail.