



Shell Supplier Principles

In accordance with our Shell General Business Principles and Group Code of Conduct, we seek to work with contractors and suppliers who contribute to sustainable development and are economically, environmentally and socially responsible.

We will develop and strengthen relationships with contractors and suppliers who are committed to the principles set out below or to similar standards through their own activities and the management of their own suppliers and sub-contractors.

Contractors and suppliers should provide workers with a dedicated whistle-blowing mechanism where grievances related to below topics can be logged confidentially.

1. Business Integrity

Contractors and suppliers comply with all applicable laws and regulations.

Contractors and suppliers should not tolerate, permit or engage in bribery, corruption or unethical practices.

Contractors and suppliers support fair competition. Conflicts of interest are avoided.

2. Health, Safety, Security, Environment and Social Performance

Contractors and suppliers have a systematic approach to HSSE & SP management, designed to ensure compliance with all applicable laws and regulations and to achieve continuous performance improvement.

Contractors and suppliers:

- are committed to protect the environment in compliance with all applicable environmental laws and regulations.

- use energy and natural resources efficiently.
- continually look for ways to minimise waste, emissions and discharge of their operations, products and services.
- respect their neighbors and contribute to the societies in which they operate.
- manage the social impacts of their activities carefully and enhance the benefits to local communities.
- recognize that regular dialogue and engagement with stakeholders is essential. In interactions with employees, business partners and local communities, seek to listen and respond to them honestly and responsibly.

3. Labour and Human Rights

Contractors and suppliers conduct their activities in a manner that respects human rights as set out in the UN Universal Declaration of Human Rights and the core conventions of the International Labour Organization (ILO) including ensuring:

- no use of child labour;
- no use of forced, prison or compulsory labour;
- no payment of recruitment fees by workers;
- compliance with all applicable laws and regulations on freedom of association and collective bargaining.
- a safe, secure and healthy workplace and not tolerating discrimination, harassment or retaliation;
- compliance with all applicable laws and regulations on working hours;
- and
- providing wages and benefits that meet or exceed the national legal standards.