

Personal Information Handling Complaints

Shell Canada Limited is committed to handling personal information in accordance with the principles of information handling in the Personal Information Protection and Electronic Documents Act.

If you are not satisfied with the way Shell Canada Limited has handled your personal information we encourage you to submit your complaint to our Manager, Privacy Compliance.

If you wish to use this form to communicate your complaint, please print it, complete the details and mail it to our Manager, Privacy Compliance.

If you wish to communicate your complaint in another way, you may contact the Manager, Privacy Compliance by calling 1 800 661-1600 or by e-mail at privacyincanada@shell.com